



Period

June – September 2025

Aim

to study the opinions of the students of the study programme of English for Public Relations on the quality of the content of course units and teaching.

Method

a questionnaire survey conducted in the Study Management System.

Having finished the studies of course units and been evaluated, students had the opportunity to anonymously and voluntarily express their opinions on the quality of the content of study courses and teaching.

Results

The respondents rate the quality of the content of study courses by 85 percent. The average rating according to all criteria (see Figure 1) does not fall below 4 points out of 5. Students generally rate the quality of the content of courses very well. Students rate their efforts in studying with 8.3 points out of 10.

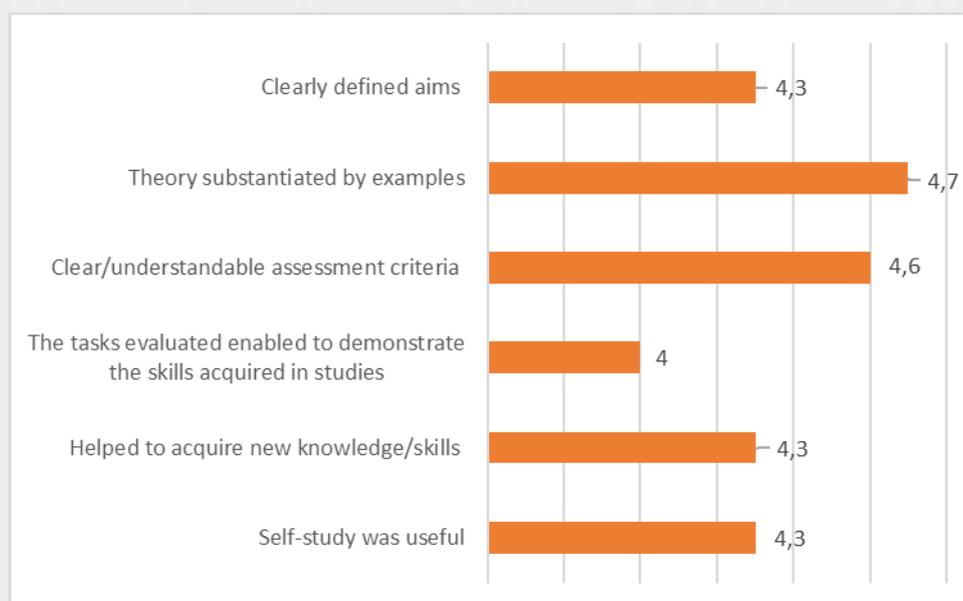


Fig.1. Evaluation of the quality of the content of the course units of the study programme of Business English (averages)

Students rate the quality of teaching by 80 per cent. The average rating to all criteria (see Figure 2) does not fall below 4.3 points out of 5. Students generally rate the quality of teaching of courses as very good. The highest students rated the consistent and clear teaching, work that corresponds to the schedule, the feedback provided, and useful and timely consultations.

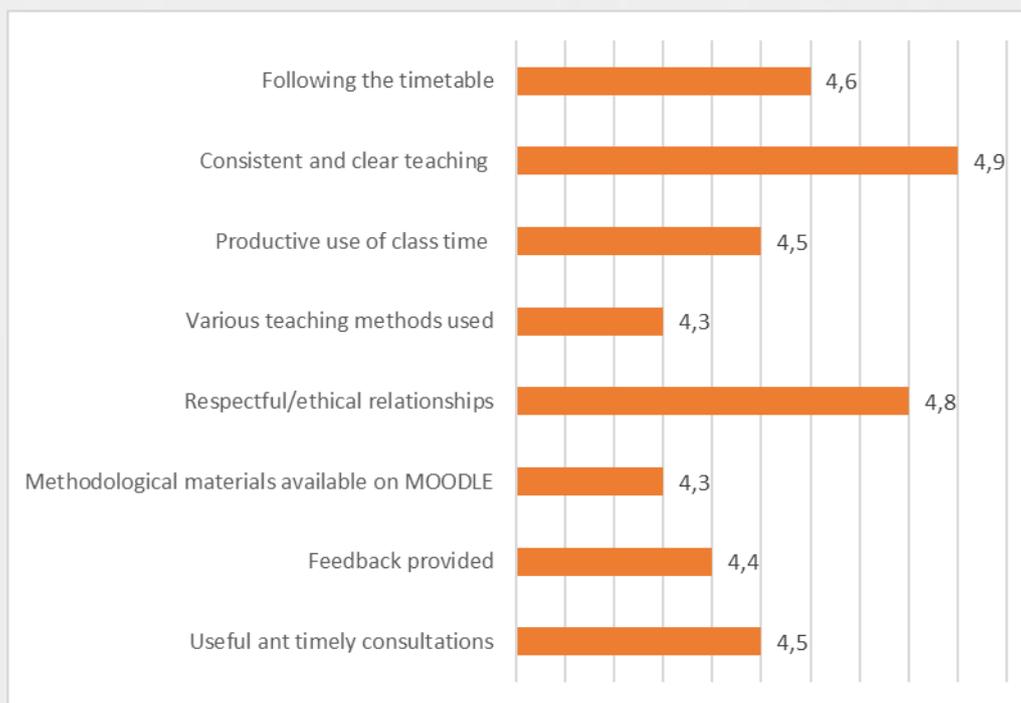


Fig. 2. Evaluation of the quality of teaching the study programme of Business English (averages)

The survey allowed students to express their views on what they liked most during their studies and what they suggested to improve. The generalised survey results were presented to the academic staff of the Language Centre and the members of the Committee of the Field of Translation Studies during meetings. The head of the Language Centre provided information about the assessment results of a specific course, its strengths, and areas for improvement by email and discussed personally.